

Cookie Policy

CARLTON FINANCIAL LIMITED | REGISTRATION NUMBER: 2024-00131 VERSION 1 - 01/03/2024





COOKIE POLICY

1. Cookies

Cookies are text files containing a small amount of information that are downloaded to your device when you visit a website, and that enable us to recognize your computer when you visit one of our websites. They are an essential tool that we use to keep our websites functioning correctly and securely. We also use them to make things quicker, easier, and more personal to you, and present you with more tailored advertising content.

Cookies are used by most websites to improve their users' experience and to ensure that content and functions are delivered and used effectively, and they perform various functions.

For example, some cookies are session cookies, which are downloaded to your device temporarily for the period that you browse a website; these cookies might allow you to navigate between pages more efficiently or enable websites to remember the preferences you select. Other cookies are persistent cookies, which can be used to help websites remember you as a returning visitor or ensure the online adverts you receive are more relevant to your specific needs and interests

2. Use of Cookies

The primary use of cookies on our websites is to:

- enable you to login to our websites;
- enable you to save time and facilitate future access to the site;
- identify how people navigate through our website to improve our Service, content and theeffectiveness of our communications;
- collect and share device data to detect and prevent devices associated with fraud and money laundering;
- identify account and device irregularities and detect and prevent fraudulent transactions and abuse of our user accounts and our services.

Carlton Financial Limited may, from time to time, place cookies on your device to save information (such as username, password, other personal details, e-mail address, technical device information such as the model and its IP address) to make full use of the functionality and services on our website and to allow your browser to identify you as a user. This enables



you to not have to re-enter this information each time you visit the Carlton Financial Limited website. These cookies cannot be used to run programs or deliver viruses to your computer and are uniquely assigned to you. These cookies can only be read by the web server(s) that placed the cookies on your device.

You can amend your browser settings at any time to block some or all cookies from Carlton Financial Limited. However, if you block cookies from Carlton Financial Limited, some or all the website's functions may not perform as intended.





Types	Function	Without these cookies:
Essential cookies	They make our websites work correctly, so that you can browse and log in to the secure areas. They also enable us to deliver content so that the sites work correctly on your device, and allowyou to: • Allow smooth navigation through our websites; • Show content in the best format for your device; • Keep you logged in, so you do not have to log in every time you want to use our site.	you would not be able to place bets, play games or access your account, so if you disable them parts of our site will not work correctly and may not work at all.
Abuse and fraud prevention, AML	Carlton Financial Limited must abide by local and international laws on the prevention of fraud and Money Laundering. These Cookies help us to protect our users and our business by ensuring that users are genuine, have not registered multiple accounts, and are not fraudulently trying to access accounts that do not belong to them. They also help us to recognize behavior that may indicate fraud, money laundering, illegal activities in general or breaches of our terms and conditions.	you will not be able to use our websites. If you do not wish to accept this type of cookie, your only option will be to close your account and/or not use our services.
Functionalit ycookies	They allow us to remember choices you have made, such as your username, help us keep you logged into your account as you navigate around our websites, and enable you to use certain features such as resetting your password. We also use them to personalize your user experience on our sites.	you will still be able to use the site, but may have trouble using certain features, and will need to keep logging in as you navigate around our sites. You will not see content that is relevant to you.
Analytical cookies	They collect information about how users and visitors use our websites and how the sites are performing – for example, number of daily visits, most popular pages and whether and where peoplesee error messages. They also ensure we can pay our marketing partners correctly for users they refer to us. They also help us to ensure we can pay our marketing partners correctly for users they refer to us. They also help us to identify trends about how people use our website; keep our content relevant and up to date; count the number of times a page or email has been viewed and allow us to measure the effectiveness of our content and communication; and improve the functioning of our applications and websites.	you will still be able to use and enjoy all the online features of ourwebsites.



Targeting cookies

These are used to deliver adverts and content more relevant to you, as well as to limit the number of times you see a particular advertisement and to measure the effectiveness of advertising campaigns. These cookies remember that you have visited our website, and we may share this information with other organizations for advertising purposes. We also use them to test and improve our products and services.

you will be able to use and enjoy all the features of our websites but the adverts you see will not be tailored to your interests.

The table below shows examples of the types of cookies we use.

3. Manage Cookies

Most browsers are preset to accept cookies. You can adjust your browser setting to prevent cookies or to notify you as soon as cookies are loaded. However, stopping all cookies might mean that you cannot access or use some features of Carlton Financial Limited.

